



## Safe visiting at St. John's Riverside Hospital

Guidelines for patient visitation have been issued by the New York State Department of Health allowing for limited visitation.

**EFFECTIVE MARCH 3, 2023**

### SAFETY PROTOCOLS

The following safety protocols have been implemented to protect our patients, staff, and visitors. We appreciate your patience, understanding and cooperation.

- All visitors are screened for COVID symptoms.
- Visitation will not be allowed for those who have tested positive for COVID in the previous 10 days or visitors who have had close contact with someone who tested COVID positive will not be allowed to visit.
- Visitors must be over 12 years of age.
- The Andrus and Dobbs Ferry Pavilion visiting hours will be limited to 11 AM-8 PM.
- For safety reasons, visitation is restricted to one person per day.
- ICU: Two designated visitors are allowed for the duration of the patient's stay, one per day. Visiting hours will be limited to 12 PM - 6 PM.
- Emergency Department: 1 visitor per patient. Exceptions/limitations will be made based on ED volume.
- Maternity Visitors:
  - \*L&D: 2 Support people
  - \*Post-Partum: 1 Support person that may stay the entire time. 1 Visitor from 11 AM–8 PM.  
No children under the age of 12.
- \*Special Care Nursery: Only COVID negative parents may visit inside special care nursery
  - \* Only the mother (patient) is COVID tested. We do not test the father or any visitor. All support persons and visitors must wear a surgical mask and perform hand hygiene.
- Exceptions/limitations will be considered on a case by case basis and must be approved by the nursing supervisor or designee.
- All vendors, sales representatives and non-essential parties will not be permitted access onto the sites without administrative approval. In addition, no vendor-sponsored activities, (i.e. lunches) are permitted.
- Visitors will be required to wear a face mask upon entering the hospital. A mask will be provided in the event a visitor does not have one once they arrive.
- Visitors must practice rigorous hand hygiene. Once in the hospital, visitors must remain in the patient's room during their visit. Visitors will be expected to follow all staff instructions for specific precautions for each patient. When visiting hours are over, all visitors must promptly leave the Hospital.
- Anyone who does not adhere to these guidelines will be required to leave the hospital.
- The above visitation policy is posted to our website at [RiversideHealth.org](http://RiversideHealth.org)